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MC4 Welcomes New Product Manager

LTC Edward Clayson Receives Charter, LTC Claude Hines Jr. Completes Tenure

Fort Detrick, **Md.**, **Sept. 21**, **2005** – Medical Communications for Combat Casualty Care (MC4), which develops, fields and supports a medical information management system for Army tactical medical forces, hosted a change of charter ceremony for incoming Product Manager LTC Edward Clayson on Friday. Outgoing Product Manager LTC Claude Hines Jr. was honored at the same ceremony for his extraordinary contributions to MC4 over the past three years.



"At no point has digital medical recording been more relevant than it is today," LTC Clayson said. "Our efforts directly impact how well equipped our deployed medical units are in supporting

the Global War on Terrorism. My commitment will be to see that we continue to succeed in supporting this mission."

Program Executive Officer for Enterprise Information Systems (PEO EIS), Mr. Kevin Carroll, who oversees MC4, noted during the ceremony that LTC Clayson is exceptionally well qualified to lead MC4. "With more than 17 years of active military service that includes a variety of management positions in basic medical research, applied research, advanced development, program management as well as policy and oversight management, I am confident he has the leadership skills, practical experience and academic credentials necessary to lead MC4 to the next level of deployment."

LTC Clayson graduated with honors with a bachelor's of science degree from Auburn University, where he attended as an Army Reserved Officer's Training Corps four-year scholarship recipient. Upon graduation as a Distinguished Military Graduate, he was commissioned as a Second Lieutenant in the United States Army. He continued his education and earned his doctorate in microbiology from the University of Alabama at Birmingham.

During his MC4 tenure, LTC Hines expanded the program to a robust product management office (PMO), focused on one mission – developing and fielding the most comprehensive IM/IT deployed medical system in theater today. From what was once a 12-person PMO, MC4 now includes more than 130 highly skilled trainers, engineers, clinicians, logisticians, acquisition experts, business personnel, system administrators, program administrators, technical support personnel, and financial and budget analysts located throughout the United States and Southwest Asia.

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In addition to expanding MC4's workforce, LTC Hines was first to field the MC4 system in theater in 2002 to support contingency operations for Operation Iraqi Freedom (OIF). To date, MC4 has trained more than 10,000 medical and ancillary professionals, launched a 24-hour-a day, seven-day-a-week world-wide customer support structure and deployed more than 9,000 MC4 systems to more than 250 medical units throughout Southwest Asia. As a result, more than 100,000 medical encounters have been transmitted from the battlefield to the United States using MC4.

"It's been a great honor to support our troops in this way," LTC Hines said. "I feel confident that MC4 will continue to grow under LTC Clayson's leadership, and most importantly, the program will continue to support our troops in OIF and beyond."

Commenting on the outgoing Product Manager's accomplishments, Mr. Carroll said that LTC Hines had met a very challenging job head on. "In the fall of 2002, we called on MC4 to deploy systems in support of OIF in order to document service members' healthcare in theater. At the time, MC4 had no software to support this business practice or any funding to field, train, and support systems in CONUS, let alone OIF theatre of operation. Yet, under LTC Hines' direction, MC4 overcame numerous obstacles, including funding, human resources and time constraints. In spite of those obstacles, today the Army has a system that can electronically capture service member's healthcare on the battlefield."

This year, in recognition of his accomplishments at MC4, PEO EIS nominated LTC Hines for the Army's Product Manager of the Year Award.

LTC Hines' next assignment will be as the Deputy Program Manager for the Theater Medical Information Program (TMIP), which provides the joint software used on the all MC4 systems.

Medical Communications for Combat Casualty Care (MC4) develops, fields and supports a medical information management system for Army tactical medical forces, enabling a comprehensive, life-long electronic medical record for all service members, and enhancing medical situational awareness for operational commanders. Headquartered at Fort Detrick, Md., MC4 is under the oversight of the Army Program Executive Office Enterprise Information Systems (PEO EIS) at Fort Belvoir, Va. For more information on MC4, visit www.mc4.army.mil.

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